

RECRUITMENT PROCESS



Health care professional

Cigna's goal is to provide broad access to quality, efficient care. Please share this helpful information with your health care professional if they are interested in joining the Cigna Health Care Professional network.

The most effective ways for a health care professional to obtain information about joining Cigna's network are:

- Visit <http://www.Cigna.com/health-careprofessionals/join-cigna>
- Call 1.800.88Cigna (882.4462)

General recruitment information

The provider recruitment process varies based on market need, the willingness of the provider to contract with Cigna, and the state law requirements. The entire process ranges from three (3) to six (6) months. The contracting process typically ranges from 30 to 90 days due to contract negotiations and the actual submission of the contract packet to Cigna. Once Cigna receives the contract in house along with the appropriate credentialing information, it will take approximately 90 days from initiation of the credentialing process until the provider appears in the directory.

We offer convenient electronic contracting to nonparticipating medical and behavioral health physicians and small practices who want a first-time standard contract with Cigna. These physicians can use a website to complete and sign documents using an electronic signature tool.

The Cigna eSignature program saves not only time, but also paper and cost by removing the traditional printing and mailing, or faxing steps from the contracting process.

Together, all the way.SM



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