

THE BENEFIT

Housing Benefits Plan (HBP) is the medical plan provided to you by your housing authority utilizing the Blue Cross/Blue Shield or CIGNA networks. HBP is directed by housing authority Executive Directors from across Southeast and Southwest NAHRO for the benefit of housing authorities.

Please share this with all of the HBP participants at your housing authority, including retirees and Cobra participants.

2019 Annual Enrollment Information

The 2019 annual enrollment rates and benefit information went out to all of the housing authorities or their brokers, if applicable. If you have not received this information, please contact your broker or Matt Kronbach at Mercer. matthew.kronbach@mercer.com 813-207-6313.

United HealthCare

Welcome to United Healthcare (UHC), the administrator of HBP's medical and dental plans effective January 1. UHC is committed to providing you a smooth and simple enrollment experience with the support you need. Visit Member Resources to explore resources and information even before your plan is active. Get started at www.uhc.com/MemberResources. The Rally program is an interactive, personalized health and wellness experience available when you become a health plan member. Get care online with Virtual Visits at no cost to members if using in network providers. Explore all that UHC has to offer!

Prescription Drug List as of January 1, 2019

Go to <https://uhc.welcometouhc.com/> on United Healthcare's website. When you get to the site click on benefits, go to pharmacy benefits, and midway down the pharmacy benefits page are links for all PDLs. HBP is covered under the "Advantage 3-tier PDL".

Steps for locating UHC in network medical providers

1. Go to www.welcometouhc.com to look for in network providers.
2. Use the down arrow on "What do you want to do," to choose "find a network doctor or hospital"
3. The next page asks for the plan name. All of the HBP plans are under Choice Plus, except the Out of Area plan which is under Choice.
4. On the next page, change the location if it does not display the location you want. Then you can type a specific name in the search box or search by one of the category choices.

Adding or Switching Plans

If adding or switching plans please submit those changes as soon as possible. To ensure the timely processing of changes and issuance of new ID cards prior to January 1st, please submit changes by November 15. Contact Susan Strange at sstrange@oecwildblue.com to make these changes.

Open Enrollment Dates

Annual enrollment will take place from November 5 through December 3. This is the time in which individuals may make changes to their coverages.

The HBP website at www.housingbp.com provides more information and helpful links. Questions or comments? Email us at [sstrange@oecwildblue.com](mailto:ssstrange@oecwildblue.com) or call 318-377-9268.



October 2018

Correction of Deductible

In the Enrollment Brochure, on pages 4 and 5, plan benefits are listed. The employee/spouse deductible for the Premier, Premier Partial, and Out of Area plan is listed as \$1,350, but it should be \$900. Likewise if an employee is only covering himself or herself and one child, then the maximum deductible for employee/child would be 2 times the employee only deductible or \$900.

Mercer's Contact Information

Just a reminder to update your Mercer contact information, if you haven't already done so. Some members are having a hard time reaching Mercer because they still have the old contact information. To better serve HBP, an email inbox has been specifically dedicated for HBP. All enrollment and billing related emails should be sent to CBS.HBP.Billing&Eligibility@mmc.com

COBRA

The termination of a plan member triggers the production and mailing of Cobra paperwork. A person has 60 days from the date of the Cobra letter to elect Cobra, and 45 days after electing to make the first payment. If Cobra is elected the effective date is retroactive to the end of the previous coverage. This is the procedure for all Cobra qualifying events including dependents who are terminated upon turning age 26 and employees who have terminated employment.

Naturally Slim

The fall session participants are doing well. Keep up the good work. You will love the results!