

## THE BENEFIT

**Housing Benefits Plan (HBP) is the medical plan provided to you by your housing authority. It is directed by housing authority Executive Directors from across Southeast and Southwest NAHRO for the benefit of housing authorities.**



**January 2019**

*Please share this with all of the HBP participants at your housing authority, including retirees and Cobra participants.*



### **Refunds for Services Received Prior to Being Enrolled**

In regard to members who received services prior to their enrollment, if they saw in-network providers, they can contact the providers and give them their insurance information and ask them to submit the claim to UHC. Here is the claims address:

UnitedHealthcare  
P.O. BOX 30555  
SALT LAKE CITY, UT 84130, 0555

Providers will reimburse the members for any amount they over-paid after the claim is processed.

If they saw an out of network provider, and the provider will not submit the claim for the member, the member will need to submit a manual claim form and receipts. This can be mailed to the above claims address. The **Medical Claim Form** provided with this newsletter is only for out of network claims.

### **Refunds for Prescriptions Prior to Being Enrolled**

Members who paid for prescriptions prior to being enrolled will need to complete and submit the attached **Member Reimbursement Pharmacy Form** along with the script and proof of payment.

### **Refunds for Value with the Premier RX Plan Members**

The members who are enrolled in the Value with the Premier RX (H9) plan will be reimbursed for the full amount of what they over-paid at the pharmacy. Once the RX benefit is corrected, a mass adjustment will be completed to reimburse the members. Members will not need to submit anything as this will be completed as part of the correction.

### **Mail Order Program**

Attached is the **Pharmacy Preferred 90** brochure about the mail order program. It requires members to fill maintenance medications for a 90 day supply at CVS Pharmacy or through OptumRX mail order. A 30 day refill at a retail pharmacy is not allowed for these medications after the first fill. This program saves members money and is also a very convenient option. Members can opt out of this program via myuhc.com or by calling OptumRX directly at 800-797-9791.

Mercer is working toward getting billing out by the end of the week.

### **\$0 Cost**

#### **Preventative Medications**

You may have found yourself paying for a prescription that was formerly at no cost. Each carrier has their own list of which preventative medicine it covers at \$0 cost for members. Please see the 8 page **Preventative Care Medications** list sent with this newsletter. The listing is also found at [www.myuhc.com](http://www.myuhc.com) after logging into the website.

#### **Adult Vaccinations and Flu Shots**

Please see the **Health Management Vaccinations** flier included with this newsletter for the list of in-network places to obtain vaccinations and flu shots at no cost.



### **Vision**

No ID card is needed for vision visits

The provider will ask for your SSN or date of birth to look you up in the system. HBP offers VSP and UHC vision. If you don't remember which you have, provide both names. They will find the one you are enrolled in.

### **Choice & Choice Plus**

UHC places plans into categories. The category name for four of the five HBP plans (Value, Value with Premier Rx, Premier, and Premier Partial) is Choice Plus. The Out of Area plan is in the Choice category.

The HBP website at [www.housingbp.com](http://www.housingbp.com) provides more information and helpful links. Questions or comments? Email us at [sstrange@oeccwildblue.com](mailto:sstrange@oeccwildblue.com) or call 318-377-9268.