

## THE BENEFIT

**Housing Benefits Plan (HBP) is the medical plan provided to you by your housing authority. It is directed by housing authority Executive Directors from across Southeast and Southwest NAHRO for the benefit of housing authorities.**



**December 2019**

*Please share this with all of your HBP participants including retirees and Cobra members and with the ED, HR, and Finance if they not members.*



### **Pharmacy Program Enhancements for 2020**

The 2020 Prescription Drug List (PDL) is attached. Members may also view the new drug coverage by visiting UHC's website at <https://uhc.welcometouhc.com/>. Click on benefits, go to pharmacy benefits, and midway down the pharmacy benefits page are links for all PDLs. HBP is covered under the "Access 3-tier PDL."

### **Regional Membership Requirement**

It is now a requirement that all HBP member housing authorities be members of their regional organizations, SERC or Southwest NAHRO, the sponsoring organizations of HBP. Mercer's Tampa office is mailing a packet to each housing authority. Please complete the enclosed agreement and certification, making a copy to keep, before returning it in the enclosed self-addressed envelope. Failure to do so will prohibit your participation in HBP.



### **ID Cards Arriving Soon**

New ID cards will be issued to all HBP members, except those on the Out of Area plan, because that plan did not have any changes. Two medical and two dental ID cards, as applicable, will be mailed to the home address on file for each covered employee.

Additional ID cards may be ordered by logging in to [www.myuhc.com](http://www.myuhc.com), clicking on "Account Settings" and then "Temporary Card." On the Request ID Card page, you may request that an ID card be mailed to you. If a mailed ID is requested, UHC will send two more ID cards. Only one request for additional ID cards can be made in a 24-hour period. You may also call customer service at 866-633-2446 to request additional ID cards.

Your current ID card may be used until your new one arrives as your ID number will not change.

**Merry Christmas and Happy New Year from the HBP Board of Directors!**

### **Avoid an Unexpected Out of Network Surprise**

When scheduling a test or procedure inquire about the ancillary providers such as anesthesiologists and radiologists. The surgeon or facility should be able to provide their name(s). Go to [www.welcometouhc.com](http://www.welcometouhc.com) and search under Choice Plus plans, or call the customer service number on your ID card, to determine if the providers are in-network. If not in-network, call or go online and locate a provider that is in-network. It may involve having to use another in-network facility to get an in-network provider. However, the research should pay off greatly in avoiding a much higher cost for out of network providers. **Know before you go!**



### **Waiver of Group Health Benefits**

This form should be completed annually to document an employee's active decision to waive coverage. It needs to be kept in the employee's file in the event of an audit or a dispute. The form is also available under Resources on the Notices/Forms page of HBP's website.

The HBP website at [www.housingbp.com](http://www.housingbp.com) provides more information and helpful links. Questions or comments? Email us at [sstrange@oeccwildblue.com](mailto:sstrange@oeccwildblue.com) or call 318-377-9268.