

## THE BENEFIT

**Housing Benefits Plan (HBP) is the medical plan provided to you by your housing authority. It is directed by housing authority Executive Directors from across Southeast and Southwest NAHRO for the benefit of housing authorities.**

*Please share this with all of your HBP employees, retirees, and COBRA members. Share with the ED, HR, and Finance as some information may be pertinent to them.*

### **National Public Health Emergency Period Extended**

To provide you with ongoing support, UnitedHealthcare is extending many of the COVID-19 temporary coverage changes **through October 22, 2020**, for care and support received from network providers (please note that these extensions do not apply to care received from out-of-network providers).

#### **What This Means For You**

##### **COVID-19 Diagnostic and Antibody Testing**

Testing must be FDA-approved and ordered by a physician or licensed health care professional.

##### **COVID-19 Treatment**

Your cost-share (copays, deductibles, and coinsurance) for COVID-19 treatment is \$0 through the national public health emergency period, October 22, 2020.

##### **COVID-19 Related Telehealth**

Your cost-share (copays, deductibles, and coinsurance) for COVID-19 related telehealth visits (both videoconferencing and audio-only) is \$0 through the national public health emergency period, October 22, 2020. Please note that a telehealth visit cannot generally treat nor test for COVID-19.

##### **Other Telehealth (non-COVID-19 related)**

**Network providers:** Your cost-share (copays, deductibles, and coinsurance) for **network** telehealth visits for medical, dental, vision, hearing, and behavioral, physical, speech and occupational therapies, is \$0 until **September 30, 2020**. **Sign in to myuhc.com** to find a network provider.

**Out-of-network providers:** As of July 25, 2020, out-of-network telehealth visits not related to COVID-19 will be covered according to your plan benefits. **Sign in to myuhc.com** to find a network provider. Remember to always show your UnitedHealthcare health plan ID card for COVID-19-related medical care and visits for testing or treatment. Also, keep your primary care provider informed of any COVID-19 testing results or care you might receive.

UnitedHealthcare is committed to helping you protect your health and helping you get care. If you have any questions on coverage, testing, treatment or anything else, please call the number on your ID card.



**August 2020**

### **New Real Appeal Live Chat Feature Makes Enrollment Even Easier**

We're pleased to introduce a new live chat feature for the Real Appeal digital weight loss program. Live chat is now available to support members with in-the-moment help as they register, making it easier than ever to start losing weight, feeling better, and improving their health. Real Appeal is free to covered employees and their covered spouses and dependents age 18 and over. The program includes a success kit, a transformation coach, and 24/7 online support and mobile app. To create an account go to [enroll.realappeal.com](https://enroll.realappeal.com)

### **COVID-19 Resources**

Please click on the below link for the **most current COVID-19 information** from United Healthcare.

<https://www.uhc.com/health-and-wellness/health-topics/covid-19/faq>

For your **most up-to-date plan and benefit information**, please visit [www.myuhc.com/covid](https://www.myuhc.com/covid)

### **Know Before You Go**

When scheduling a test or procedure inquire about the ancillary providers such as anesthesiologists and radiologists. If they are not in-network, find ones that are, even if you need to change to another in-network facility.

The HBP website at [www.housingbp.com](https://www.housingbp.com) provides more information and helpful links. Questions or comments? Email us at [sstrange@oecwildblue.com](mailto:sstrange@oecwildblue.com) or call 318-377-9268.