THE BENEFIT

Housing Benefits Plan (HBP) is the medical plan provided to you by your housing authority. It is directed by housing authority Executive Directors from across Southeast and Southwest NAHRO for the benefit of housing authorities.

Please share this with all of your HBP employees, retirees, and COBRA members. Also share with the ED, HR, and Finance.

COVID Vaccine Pass



Attached is UHC's new **COVID Vaccine Pass member flier** with directions on how to find and create a Vaccine Pass on **myuhc.com** and the **UnitedHealthcare app**.

The new digital Vaccine Pass from UnitedHealthcare confirms members' COVID-19 vaccination status while protecting their data privacy. A Vaccine Pass may be required by airlines, vacation desti-

nations, sporting events, restaurants, entertainment groups, etc.

The Vaccine Pass is designed to be displayed by a member when they want to share evidence of their COVID-19 vaccination status with others and is either displayed as a QR (Quick Response) code, typically on a smartphone screen, or through a readable display (which can print as a PDF). The Vaccine Pass is available to most vaccinated members and may be activated once UnitedHealthcare verifies vaccine status, whether a member is fully or partially vaccinated. Please see the attached flier for details.

Your Connection to Community Resources

UnitedHealthcare connects you to programs and services that may help make it easier for you to search for free or reduced-cost services that can assist with medical care, food, housing, transportation, and more. Go to <u>www.UHChealthierlives.com</u> and enter a zip code to begin. Make results more specific by adding a keyword.

UHC Training Webinars

The UHC training webinars are being continued this year. Thanks to your survey responses monthly webinars have been scheduled. An email has been sent to all medical plan members regarding the first one scheduled for February 15. If you are unable to attend the webinar, a recording of it will be placed on the website. **"How to Build Successful Teams**" is scheduled for Tuesday, February 15 from 10:00-12:00 Eastern time zone.

Forms 1095-B & 1095-C

For information on these forms, needed by the housing authority or individual members, see January's newsletter on HBP's website at <u>Newsletters | Housing Benefits Plan (housingbp.com)</u>

COVID-19 Resources

Click on the link for the **most current UHC COVID-19 information.** https://www.uhc.com/health-and-wellness/health-topics/covid-19/faq

Visit <u>www.myuhc.com/covid</u> for up-to-date plan and benefit information.



February 2022



ID card Info Two **medical ID cards** are mailed to your home address

when you first enroll with HBP or when you make changes to your coverage. UHC uses digital **dental ID cards**, but you can request a hard copy. UHC does not produce permanent **UHC vision ID cards**, but you can print a paper one. **VSP Vision ID cards** are not available. When making a vision visit without an ID card, provide the vision plan name (UHC or VSP) and your date of birth and SSN as requested. The information will be used to look up your plan benefits.

See the attached for detailed instructions for printing temporary or getting permanent medical or dental ID cards, getting a digital dental ID card, and printing a UHC vision ID card.

Long Term Disability

When your salary changes be sure to submit an employee enrollment/ change form to Mercer's SharePoint website to update your LTD premiums and benefits.

2022 Certificates of Coverage

The Certificates of Coverage (COCs) provide the details of the plans. Please find the medical and dental plan COCs on HBP's website at <u>Plan</u> <u>Descriptions | Housing Benefit Plan</u> (housingbp.com)

Know Before You Go

When scheduling a test or procedure inquire about the ancillary providers such as anesthesiologists and radiologists. If they are not in-network, find ones that are, even if you need to change to another in-network facility.

The HBP website at <u>www.housingbp.com</u> provides more information and helpful links. Questions or comments? Email us at <u>hbp@callhsa.com</u> or call 1-800-288-7623, option 5.



Activate your COVID-19 Vaccine Pass

The pass generates a QR code with a record of your vaccination—and you can view and share it anywhere, anytime you need it.



A quick scan shows your vaccination status

Now that you've received the COVID-19 vaccine, it's a great time to set up your COVID-19 Vaccine Pass. With your pass set to go on your phone, you'll be able to show your vaccination status for activities that accept the widely used SMART Health Card system for vaccination documentation.* Places that require vaccination documentation may include:

- International flights
- Sporting events
- Concert and shows
- Restaurants

How to create your pass

- Sign in to your health plan account and go to Vaccine record and resources.
- 2 If you have a vaccine record on file, choose Create vaccine pass and accept the Terms & Conditions.
- When you attend the event, just open your vaccine pass and show the QR code.







Your next step in moving forward

Print it easily

Need a hard copy? Not only is your pass available digitally, you can print it out as well.



Use it widely

The pass is accepted by destinations that recognize the SMART Health Card system and can be used with many vaccine verifiers like CLEAR Health Pass, CommonPass digital health app and New York's Excelsior Pass.



Share it confidently

You may choose when and where to display your pass.



Get on-the-go access to your pass

Download the

UnitedHealthcare® app to get your vaccine pass and so much more—right at your fingertips.



Activate your pass

Sign in to myuhc.com® or the UnitedHealthcare app



UnitedHealthcare cannot guarantee your digital COVID-19 Vaccine Pass will be accepted by the destination. It is also not yet known if a digital COVID-19 Vaccine Pass for a partial vaccination (i.e., first dose received of a 2-dose vaccine) will be accepted by your destination. Some destinations may require a copy of your CDC COVID-19 vaccination card. Your destination, such as the event organizer or country, should be able to provide you more information on COVID-19 vaccination and vaccine documentation requirements. The COVID-19 Vaccine Pass is not available for all members due to the many vaccination sites and reported data which may currently be incomplete. Once you choose to display your code to a third-party, the privacy policy of that third-party will determine the privacy of your disclosed information. If you have questions, please ask the outside party how they will treat your personal data. The pass discloses your full name, your birth date, and also lists your vaccination instances we have on our records. No other health information is disclosed. This information is a summary and is subject to change. Terms and conditions for the Vaccine Pass can be found in your online UnitedHealthcare account.

The UnitedHealthcare® app is available for download for iPhone® or Android®. iPhone, Apple, App Store and the Apple logo are trademarks of Apple Inc., registered in the U.S. and other countries. Android, Google Play and the Google Play logo are registered trademarks of Google LLC. All other trademarks are the property of their respective owners.

Insurance coverage provided by or through United Healthcare Insurance Company or its affiliates. Administrative services provided by United HealthCare Services, Inc. or their affiliates.

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ID CARD INFORMATION

MEDICAL/PHARMACY AND DENTAL ID CARDS

Medical/pharmacy ID cards contain the name of the employee and each dependent. Two medical/pharmacy ID cards are mailed to the home of each employee.

UHC uses digital **dental ID cards**. You may obtain them on the myuhc.com website or the UnitedHealthcare app. If preferred you may request a hard copy of the dental ID card online or by calling customer service at 1-800-651-5465. Directions for printing a paper copy from UHC's website are given below. A member needs their member number for the dental provider to verify they are a UnitedHealthcare dental member. Medical and dental ID numbers are the same. If you are a medical plan member you can provide that ID card. If you are not, you will need your dental member number. Please make sure you have this in advance of a visit by calling UHC for it or get a digital, temporary, or permanent ID card. Dental ID cards only contain the name of the employee.

Need temporary or permanent medical or dental ID cards

1. To print a temporary card or request a permanent card go to <u>www.myuhc.com</u>. Members would need to register. It will ask for your alt ID, but you can bypass that and register with your social security number and date of birth.

2. Once logged in, click on "Account Settings" and then "Temporary Card."

3. On the Request ID Card page, you can print a temporary card or request that an ID card be mailed to you.

If a mailed ID is requested, UHC will send two ID cards.

Only one request for additional ID cards can be made in a 24-hour period

- 4. Or from a supported smartphone, you can view, fax or email your health plan ID card.
- 5. Or call customer service at 866-633-2446 to request additional ID cards.

UHC VISION ID CARDS

To print an ID card, go to <u>www.myuhcvision.com</u>. Click on Register Now on the left side of the page. You will not have a Subscriber ID. Enter the last 4 digits of your SSN. Complete the rest of the page. Once you have established your username, password, and pin, you may use the website to print an ID card.