



UnitedHealthcare 2022 ID Cards

Consolidated Appropriation Act Requirements

Overview

Under the No Surprises Act, commercial insurers/health plans and individual plans must include network and out-of-network deductible and out-of-pocket maximum limitations applicable to the member's coverage.

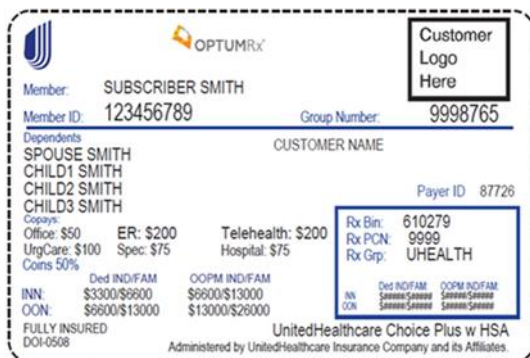
Beginning on and after January 1, 2022, as plans renew, the ID card must include:

- Plan deductibles for network and out-of-network
- Out-of-pocket maximums for network and out-of-network
- Phone number and web address for a member to get assistance

UnitedHealthcare Approach

- The ID card shape, size and general appearance won't change.
- ID cards will be electronically available on myuhc.com[®] and the UnitedHealthcare[®] app, upon renewal on or after 1/1/22.
- Cost-share tiering will be accommodated based on available space – up to 3 tiers for medical and up to 4 tiers for pharmacy.
- The ID card will reflect Individual and Family tiering as applicable.
- The back of the ID card will not change as a result of the CAA requirements.

UnitedHealthcare Sample card





Member Information

- The availability of an electronic card through the UnitedHealthcare® app may eliminate the need for a printed card, since the member can use the app to show or email the ID card image to the provider.
- Members may also print a temporary ID card directly from our member website, myuhc.com.
- The Member Welcome Guide will include the following disclaimer information:

If there is a difference between this communication and your plan documents, the terms of your plan documents will apply.

- Your plan ID card is for identification only. Your provider will need to verify your eligibility for coverage.
- An ID card may show some or all of the following terms and abbreviations based on federal or state regulations:

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| • Office = Office Visit | • OON = Out of Network |
| • PCP = Primary Care Provider | • OOPM = Out of Pocket Max |
| • Spec = Specialty Care | • Rx = Pharmacy |
| • UrgCare = Urgent Care | • IND = Individual |
| • ER = Emergency Room | • FAM = Family |
| • InPtHosp = Inpatient Hospital | • INN = In Network |
| • Ded = Deductible | • OOPM - NoMax = No Out of
Pocket Maximum |
| • Coins = Coinsurance | |

For questions contact your UnitedHealthcare representative.

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